✓ **Regional TLO Coordinator** – A TLO who trains and coordinates the efforts and actions of TLOs from multiple departments within a defined geographic area.

✓ **Agency TLO Coordinator** – A TLO who trains and coordinates the efforts and actions of TLOs from single municipal department or large department division.

✓ **Primary TLO** – A TLO who trains and coordinates the efforts and actions of a specific unit/shift.

✓ **Back-up TLO** – A TLO assigned to assist the primary TLO. There is no limitation or defined number of back-up TLOs for any department/agency.